



BULLETIN

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DATE: April 9, 2026
TO: All Surplus Lines Agencies
FROM: Marie E. Rudert, Executive Director
SUBJECT: Important NIPR Security Notice: Invoice Phishing Scam

NIPR has identified an active phishing email campaign targeting producers, and immediate caution is advised. These fraudulent emails reference past due invoices and may appear to originate from familiar or trusted domains, including @nipr.com, @naic.org, or @stripe. These messages are fraudulent and were not sent from an official NIPR email address or account.

The emails falsely claim to be from NIPR and request payment. Any unexpected or unsolicited invoice should be treated as suspicious.

NIPR's Protective Measures

- NIPR takes the security of its clients and partners seriously and is taking immediate action to address this threat.
- NIPR's and NAIC's cybersecurity teams are actively investigating and monitoring this phishing activity.
- Prominent warning alerts have been posted on nipr.com and within the licensing application center to increase awareness.
- The NIPR Billing team is proactively communicating with clients and collecting details to support NAIC's security investigation.
- NIPR, via NAIC, sent a notification to all Commissioners.
- NIPR will be sending a broadcast email to its state and industry contacts the week of April 13, 2026.

Recommended Actions to Take

- Your partnership and vigilance are critical in preventing financial loss and data compromise.
- Share NIPR's phishing information webpage nipr.com/nipr-phishing-awareness with all producers as soon as possible.
- Post a phishing event alert on your website or newsletter. You may use the same language provided on NIPR's phishing information webpage nipr.com/nipr-phishing-awareness.
- If a producer receives an invoice email claiming to be from NIPR that was not expected, instruct them to stop immediately and take no action.
- Do not open attachments, click links, or submit payment in response to suspicious or unexpected invoice emails.
- If there is any doubt about the legitimacy of an invoice or email, contact niprbillingdept@nipr.com before responding or taking further action.

For more information, please contact statesupport@nipr.com.

Thank you for your continued diligence and partnership in protecting our industry from fraud.

MER/ds